

This course is designed to dispel the mystery surrounding the terminology used in the internationally recognized ISO 9000 series of standards for quality management systems. It explains all the contents of these standards in a way that is easy to understand. This course will lay the foundation stone of knowledge upon which participants can base their quality management system.

Duration

1 Days

Content

- Management Systems Overview
- ISO 9001:2015 Requirements
- Quality Management System
- Management Responsibility
- Resource Management
- Product Realization
- Measurement, Analysis and Improvement

Benefits

- Confidence that your Business processes are being effectively audited..
- Ability of the trained auditors to conduct process approach audits in your organization as required by ISO 9001:2015.
- Ability of the trained auditors to add value to audited Business processes

Who should attend?

- Implement the requirements of the standards;
- Conduct internal quality audits; and
- Participate in the maintenance of the organization's quality management system.